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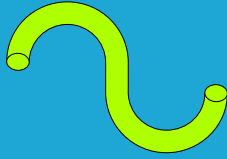
# DIGITAL MARKETER



Level 3 Apprenticeship Standard

DEVELOPING THE NEXT GENERATION OF PROFESSIONALS





# INTRODUCTION

- We have a fantastic network of employers in need of aspiring new talent to help with their digital marketing. You could be working for a marketing agency, a dynamic in-house marketing team or a smaller business in the role of Digital Marketer.
- There are no costs to you, and you will be paid at least the minimum apprentice wage (in the first year) for the hours you work and time spent training. You will be employed for between 30 and 40 hours a week.
- You will receive remote support from a Workplace Coach throughout your journey, including regular group training sessions, 1-2-1 sessions, and pastoral support remotely to suit you and your new role.
- Our trainers have extensive digital marketing experience, and they stay up to date with industry trends to keep the course content current.
- We offer monthly enrolments onto the apprenticeship, but you can start work at any time, dependent on your employer's needs.
- The length of the apprenticeship is 15-18 months, and there is possibility for progression into a permanent junior marketing position following successful completion of the programme.



Delivery over 15 months (plus) up to 3 months for End Point Assessment (EPA) completion.

## DELIVERY METHOD

- Delivered via distance learning, with a designated trainer/coach for mentoring and 121 support.
- Online interactive tutor lead training sessions to cover the digital marketer syllabus.
- Digital skills library of resources, study material and mock exams.
- Pastoral and wellbeing support, with weekly tech labs and E-Portfolio system.

## ROLE PROFILE

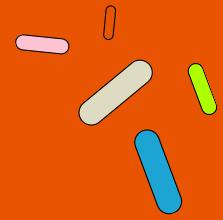
The primary role as a digital marketer is to define, design, build and implement digital campaigns across a variety of online and social media platforms to drive customer acquisition, customer engagement and customer retention.

As a digital marketer you will typically be working as part of a team, in which you will have responsibility for some of the straightforward elements of the overall marketing plan or campaign. The marketer will work to marketing briefs and instructions. You will normally report to a digital marketing manager, a marketing manager or an IT manager.

## ASSESSMENT

**PORTFOLIO** Along the course, you will be required to build a portfolio containing evidence from real work projects which have been completed, in the workplace, during the apprenticeship. Your portfolio should evidence the following skills and competencies.





**WRITTEN COMMUNICATION** applies a good level of written communication skills for a range of audiences and digital platforms and with regard to the sensitivity of communication.

**RESEARCH** analyses and contributes information on the digital environment to inform short and long-term digital communications strategies and campaigns.

**TECHNOLOGIES** recommends and applies effective, secure and appropriate solutions using a wide variety of digital technologies and tools over a range of platforms and user interfaces to achieve marketing objectives.

**DATA** reviews, monitors and analyses online activity and provides recommendations and insights to others.

**CUSTOMER SERVICE** responds efficiently to enquiries using online and social media platforms.

**PROBLEM SOLVING** applies structured techniques to problem solving, and analyses problems and resolves issues across a variety of digital platforms.

**ANALYSIS** understands and creates basic analytical dashboards using appropriate digital tools.

**IMPLEMENTATION** builds and implements digital campaigns across a variety of digital media platforms.

**APPLIES AT LEAST TWO OF THE FOLLOWING SPECIALIST AREAS:** search marketing, search engine optimisation, email marketing, web analytics and metrics, mobile apps and Pay-Per-Click.

#### **USES DIGITAL TOOLS EFFECTIVELY**

**DIGITAL ANALYTICS** measures and evaluates the success of digital marketing activities.

#### **INTERPRETS AND FOLLOWS:**

- Latest developments in digital media, technologies and trends.
- Marketing briefs and plans.
- Company defined 'customer standards' or industry good practice for marketing.
- Company, team or client approaches to continuous integration.

**CAN OPERATE EFFECTIVELY IN THEIR OWN BUSINESS'S, THEIR CUSTOMERS' AND THE INDUSTRY'S ENVIRONMENTS.**



## TRAINING DAYS

Delivered once a week for 15 weeks. The 15 tutor lead online training sessions cover the following topics:

- 1 Marketing Principles
- 2 Social Media Marketing
- 3 Search Engine Optimisation (SEO)
- 4 Pay Per Click (PPC)
- 5 Email Marketing
- 6 Content Marketing
- 7 WordPress & Principles of coding, including HTML/CSS/JS
- 8 Copywriting Essentials
- 9 Marketing Analytics
- 10 Emerging trends in Digital Marketing
- 11 Influencer Marketing
- 12 Personal Development in the Digital Marketing sector
- 13-15 Portfolio development & EPA preparation

# APPRENTICES WILL WORK TOWARDS THE FOLLOWING QUALIFICATIONS:



COURSE	CORE CONTENT	LEARNING MODES
<p><b>BCS Level 3 Award in Principles of Coding</b></p>	<ul style="list-style-type: none"> <li>• Understands and develops an appreciation of logic.</li> <li>• Is aware of programming languages and how they apply in building digital producing.</li> <li>• Understands code compatibility on different platforms.</li> <li>• Understands the components involved to make the web work.</li> </ul>	<ul style="list-style-type: none"> <li>• Virtual Classroom</li> <li>• Study Guide</li> <li>• 121 Support</li> <li>• 1 hour online exam</li> </ul>
<p><b>BCS Level 3 Certificate in Marketing Principles</b></p>	<ul style="list-style-type: none"> <li>• Understands and can apply basic marketing principles.</li> <li>• Understands the role of customer relationship marketing.</li> <li>• Understands how teams work effectively to deliver digital marketing campaigns.</li> <li>• Understands and can apply the customer life cycle.</li> <li>• Understands the main components of Digital and Social Media Strategies.</li> </ul>	<ul style="list-style-type: none"> <li>• Virtual Classroom</li> <li>• Study Guide</li> <li>• 121 Support</li> <li>• 1 hour online exam</li> </ul>
<p><b>Google Analytics Individual Qualification</b></p> <p><b>Circa 9 hours of dependent study</b></p> <p><b>1 hour online exam</b></p>	<p>The Google Analytics Individual Qualification covers basic and advanced Google Analytics concepts. This includes: planning and principles; implementation and data collection; configuration and administration; conversion and attribution; and reports, metrics, and dimensions.</p>	<p>eLearning (Online or Tech Labs)</p>



Apprenticeship (minimum duration 13 months plus up to 3 months for EPA)

Apprenticeship induction

Knowledge units

- BCS Level 3 Award in Principles of Coding
- BCS Level 3 Certificate in Marketing Principles
- Google Analytics IQ

Portfolio development

End Point Assessment

- Synoptic (holistic) assessment – one block week in academy
- Portfolio assessment
- Professional discussion

Learner graduation and certification

Regular learner process reviews

## LEARNING ENHANCEMENTS

Swift Apprentices are also provided with the opportunity to enhance their skills to meet specific employer needs through a range of eLearning modules via the Swift Digital Library; a bank of online resources that will supplement the apprenticeship programme, and provide additional insight and guidance on the different elements of digital marketing.

## TECH LABS

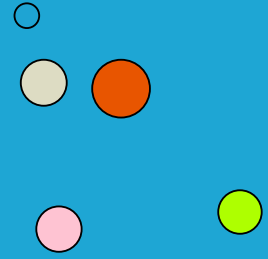
Swift Tech Labs provide an 'away from work' independent learning environment where apprentices can undertake self-study and eLearning.



# CONTACT

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